

servicenow™ Demo

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Agenda

- ServiceNow History
- ServiceNow Modules
- ServiceNow Competetors
- ITSM
- Administration/Development

ServiceNow History

- Started in 2004
- Popular from 2011

ServiceNow Modules

- IT Service Management
- IT Operational Management
- IT Business Management
- Customer Service Management
- IT Asset Management

ServiceNow Competitors

- Remidy
- JIRA
- SCCM

ITSM

- Incident
- Problem
- Change
- Service Catalog

Administration

Development

Thank You

Queries?